## Contents

1 | **Introduction** .................................................... 1.1

2 | **Safety** ............................................................ 2.1
   Exposure to Radio Frequency Signals .................. 2.1
   Specific Absorption Rate Data ......................... 2.2
   Antenna Care .................................................. 2.3
   Phone Operation .............................................. 2.3
   Batteries ....................................................... 2.4
   Driving .......................................................... 2.4
   Electronic Devices ......................................... 2.5
   Aircraft ......................................................... 2.6
   Blasting Areas ................................................ 2.6
   Potentially Explosive Atmospheres ................... 2.7
   For Vehicles Equipped with an Air Bag ............... 2.7

3 | **Overview** ....................................................... 3.1
   Guide Overview .............................................. 3.1
   Phone Overview .............................................. 3.2
   Accessories .................................................. 3.5
   Indicators ..................................................... 3.8

4 | **Getting Started** ............................................... 4.1
   Using the SIM Card .......................................... 4.1
   SIM Card Care ................................................ 4.1
   Insert the SIM Card .......................................... 4.2
   Remove the SIM Card ........................................ 4.2
   Battery Pack Information ................................... 4.3
   Remove and Install the Battery Pack .................... 4.4
   Charging the Battery ........................................ 4.6
   Checking Battery Charge Level ............................ 4.7
   Start-up Procedure .......................................... 4.7
   Power-on Messages .......................................... 4.8
Placing a Call ........................................ 4.10
Receiving a Call .................................... 4.16
Muting a Call ........................................ 4.18
Speaker Phone ..................................... 4.18
Speaker Volume .................................... 4.19
Ringer Volume ...................................... 4.20
Unanswered Calls ................................... 4.21
Locking and Unlocking the Keypad ............ 4.21

5 Using Menus and Keys ............................. 5.1
Using the Keys ...................................... 5.1
Using the Menus .................................... 5.2
Entering Characters ................................ 5.4

6 Using the Phonebooks .............................. 6.1
Organizing Your Phonebook ..................... 6.1
Locating My Phonebook ......................... 6.2
About the Phonebook Menu .................... 6.2
Add a New Entry ................................... 6.3
Locating Entries ................................... 6.6
Calling an Entry .................................... 6.7
Using the Short Message Service (SMS) Menu .................. 6.8
Edit an Entry in My Phonebook ............... 6.12
Delete an Entry ..................................... 6.14
Viewing Memory Status ......................... 6.16
Adding Notes to a Phonebook Entry ............ 6.17
Restricting Phonebook ............................. 6.18
7 Using the Messages Menu ................. 7.1
Locating the Messages Menu .......... 7.1
About the Messages Menu .......... 7.1
Create and Send a New
Email Message to an address
not in your phonebook .......... 7.2
Create and Send a New Email
Message to an Address in
My Phonebook .......... 7.4
About SMS Messaging .......... 7.8
Using the Inbox Menu .......... 7.9
Read a Message .......... 7.9
Reply to Sender .......... 7.10
Forward a Received Message .......... 7.11
Call a Number From a
Received Message .......... 7.14
Save a Number from a
Received Message .......... 7.14
Delete a Message .......... 7.15
Using the Drafts Menu .......... 7.17
Using the Settings Menu .......... 7.20
Enter Service Center Number .......... 7.20
Set Expiry Period .......... 7.21
Select Delivery Reports .......... 7.22

8 Using the Voicemail Menu .......... 8.1
Locating the Voicemail Menu .......... 8.1
About the Voicemail Menu .......... 8.1
Voicemail Notification .......... 8.2
Check Your Voicemail .......... 8.2
Store Your Voicemail Number .......... 8.3

9 Using the Data Modem Menu .......... 9.1
Locating the Data Modem Menu .......... 9.1
10 | Using the Call History Menu ............... 10.1
Locating the Call History Menu ........ 10.1
About the Call History Menu ........... 10.1
Using the Call Log Menu ............... 10.2
  View Most Recent Received Calls .... 10.2
  View Missed Calls .................. 10.3
  View Most Recent Dialed Calls ....... 10.4
Using the Call Meters Menu .......... 10.6
  Show the Time of Last Call ......... 10.6
  Show Total Time for All Calls ...... 10.7
  Reset all Timers .................... 10.8
  Showing the Lifetime Call Timer .... 10.10
  Showing the In-call Display ......... 10.12
Setting Audible Call Timers ............ 10.13
  Set the Single Alert Timer ......... 10.13
  Set the Repetitive Timer .......... 10.15

11 | Using the Setup Menu ................. 11.1
Locating the Setup Menu ............... 11.1
About the Setup Menu ................. 11.2
Setting Call Options .................. 11.3
  The Call Options menu ............ 11.3
Setting Volumes and Tones ............. 11.4
  Adjust the Ringer Volume ......... 11.4
  Adjust the Speaker Volume ....... 11.5
  Adjust the Ring Tone ............... 11.7
Setting the Call Alert Mode ............ 11.8
Setting the Keypad Tone ............... 11.10
Set the Phone to Ring
  and /or Vibrate .................... 11.11
Time and Date Settings ................ 11.13
  Select the Time Zone ............. 11.13
  Select the Time Format .......... 11.14
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select the Date Format</td>
<td>11.15</td>
</tr>
<tr>
<td>Selecting the Display Language</td>
<td>11.17</td>
</tr>
<tr>
<td>Setting Backlights</td>
<td>11.18</td>
</tr>
<tr>
<td>Setting Contrast</td>
<td>11.19</td>
</tr>
<tr>
<td>Using the Key Setup Menu</td>
<td>11.20</td>
</tr>
<tr>
<td>Setup the Convenience Key</td>
<td>11.20</td>
</tr>
<tr>
<td>Setup the Right Soft Key</td>
<td>11.21</td>
</tr>
<tr>
<td>Set Number Entry Prefix</td>
<td>11.22</td>
</tr>
<tr>
<td>View Phone Information</td>
<td>11.23</td>
</tr>
<tr>
<td>Reset Phone Options to Factory Defaults</td>
<td>11.24</td>
</tr>
</tbody>
</table>

**12 | Using the Security Menu | 12.1**
- Locating the Security Menu | 12.1
- About the Security menu    | 12.2
- Locking and Unlocking Your Phone | 12.2
- Enable or Disable the SIM lock | 12.4
- Using the Change PIN Menu  | 12.5
- Change the Phone PIN Code  | 12.5
- Change the SIM PIN Code    | 12.7
- Change the SIM Card Pin2 Code | 12.9
- Call Barring PIN           | 12.11

**13 | Troubleshooting | 13.1**

**14 | Patent Information | 14.1**

**15 | Declaration of Conformity | 15.1**
1 Introduction

Thank you for purchasing the state of the art Iridium 9555 Handset. Iridium is the only provider of truly global satellite voice and data communications solutions with complete coverage of the entire earth including oceans, airways and even polar regions. The Iridium 9555 handset delivers reliable, secure, real-time, simultaneous high quality voice and data to the Iridium satellite network from any point on the globe.

The information presented in this document is intended to form the basis of the 9555 Handset User Guide. The information given describes the procedures for operation of the handset and the facilities available.
Important: Read this information before using your satellite phone.

Your satellite telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

International agencies have set standards and recommendations for the protection of public exposure to RF electromagnetic energy.

- International Commission on Non-Ionizing Radiation Protection (ICNIRP)
- Verband Deutscher Elektrotechniker (VDE)
- United States Federal Commission, Radio Frequency Exposure Guidelines
- National Radiological Protection Board of the United Kingdom
- American National Standards Institute (ANSI) IEEE. C95.1-1992
- National Council on Radiation Protection and Measurements (NCRP). Report 86

These updated ANSI standards are based on an extensive scientific review of the available body of research by over 120 scientists, engineers, and physicians from universities, government
health agencies and related industries. The design of your phone complies with these standards when used as described under Phone Operation on page 2.3.

This product is compliant with Industry Canada RSS-102 for RF Exposure.

**This model phone meets international standards for exposure to radio waves.**

Your satellite phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy. These limits are part of comprehensive guidelines and established permitted levels of RF energy for the general population. The guidelines are based on standards that we developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. Under the guidelines for this model, the SAR limit is 1.6 W/kg. *Tests for SAR were conducted in accordance with CENELEC and FCC testing procedures using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR of the phone while operating can be below the maximum value. Before a phone model is available for sale to the public, it is tested to confirm compliance with the guidelines. The tests are performed
in positions and locations (e.g., at the ear and worn on the body) that conform to a uniform testing methodology determined by an expert standards body. The highest SAR level recorded from this product was 0.869 mW/g for a 1g cube which was below the uncontrolled (i.e. general population) limit. While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. PLEASE NOTE THAT MODIFICATIONS TO THIS PRODUCT MODEL COULD CAUSE DIFFERENCES IN THE SAR VALUE FOR LATER PRODUCTS; IN ALL CASES, PRODUCTS ARE DESIGNED TO BE WITHIN THE GUIDELINES.

Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate government regulations. When using remote mount antenna, mount antenna at least 20 cm away from the user. Also when using a remote mount antenna in order to reduce potential radio interference to other users, the antenna type and its gain should be so chosen such that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.

Normal Operation

Hold the phone as you would any other telephone. Fully extend the antenna then rotate the antenna to either the left or right detent. The antenna should be vertical to the ground and have a clear unobstructed view of the sky.
**Tips on Efficient Operation**

For your phone to operate most efficiently:

- Fully extend your antenna then rotate into position.
- Make sure the antenna has a clear unobstructed view of the sky.
- Do not touch the antenna unnecessarily when the phone is in use.
- Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.
- Do not wear the phone on your body while making calls with the headset accessory. Wearing the phone on the body can interfere with proper phone operation, since the antenna requires a clear unobstructed view of the sky to access the Iridium® satellite network.

---

**Batteries**

---

**WARNING!**

All batteries can cause property damage, injury or burns if a conductive material, such as jewelry, keys or beaded chains, touches exposed terminals. The material may complete an electrical circuit and become quite hot. To protect against such unwanted current drain, exercise care in handling any charged battery, particularly when placing it inside your pocket, purse or other container with metal objects.

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to instructions on page 4.5.
Driving
Check the laws and regulations on the use of wireless telephones in the areas where you drive. Always obey them. Many local governments prohibit the use of mobile telephones while driving. Observe the following guidelines when using your phone while driving.

- Give full attention to driving—driving safely is your first responsibility.
- Use hands-free phone operation, if available.
- Pull off the road and park safely before making or answering a call.

Electronic Devices
Most modern electronic equipment is shielded from RF signals. However, certain equipment may not be shielded against the RF signals from your wireless phone.

**Pacemakers**
The Health Industry Manufacturers Association recommends that a minimum separation of six inches (6") be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:
- Should ALWAYS keep the phone more than six inches from their pacemaker when the phone is turned ON
- Should not carry the phone in a breast pocket
- Should use the ear opposite the pacemaker to minimize the potential for interference
- Should turn the phone OFF immediately if you have any reason to suspect that interference is taking place
Hearing Aids
Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices
If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Consult your physician to determine compatibility with your medical device.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Vehicles
RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted Facilities
Turn your phone OFF in any facility where posted notices so require.

Aircraft
Airline regulations prohibit using your phone while in the air. Check and comply with the policy of your airline regarding the use of your phone while the aircraft is on the ground.

Switch OFF your phone before boarding an aircraft.
Blasting Areas
To avoid interfering with blasting operations, turn your phone OFF when in a “blasting area” or in areas posted: “Turn off two-way radio.” Obey all signs and instructions.

Potentially Explosive Atmospheres
Turn your phone OFF and do not remove your battery when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks from your battery in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include, but are not limited to: fueling areas such as gasoline stations; below deck on boats; fuel or chemical transfer or storage facilities; areas where fuel odors are present (for example, if a gas/propane leak occurs in a car or home); areas where the air contains chemicals or particles, such as grain, dust, or metal powders; and any other area where you normally would be advised to turn off your vehicle engine.

For Vehicles Equipped with an Air Bag
An air bag inflates with great force. Do NOT place objects, including both installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed, serious injury could result.
This product is controlled by the export laws and regulations of the United States of America. The U.S. Government may restrict the export or re-export of this product to certain individuals and/or destinations. For further information, contact the U.S. Department of Commerce, Bureau of Industry and Security or visit HYPERLINK http://www.bis.doc.gov www.bis.doc.gov.
This chapter provides a complete tour of the 9555 Handset. You will discover all the features and components that you need to operate your phone to its full potential.

For ease of use, the chapters in this manual are divided by menu options. Each section of the chapter is then divided by the same sub-menu options as your phone. Just follow the sequence of menus on your phone, the manual will follow along, making the startup process a simple one.
Phone Overview

Front view

Earpiece
On/Off Button
Status Indicator LED
Volume Keys
Convenience Key
Display
Left Soft Key
Right Soft Key
2-way Navi-key
Red Key
Green Key
Key pad
Microphone

Iridium 9555 Handset | 3 Overview
Side View

- Volume Up Key
- Volume Down Key
- DC Power Jack
- Mini USB Socket
- Convenience Key
- Headset Jack
Accessories

**AC Travel Charger and International Plug Kit**

The AC Travel Charger and International Plug Kit provide rapid charge for optimal performance.

- Can be used to power the phone when the battery is depleted.
- The battery must be installed when using the charger to power the phone.
- Includes five international plug adapters for use around the world.
- Allows you to use the 9555 portable phone while recharging the battery. The battery should not be allowed to discharge fully.
**Headset**
The convenient headset provides both an earphone and microphone in one small piece for simple hands-free and private telephone conversations. The headset plugs directly into the jack on the right side of your phone.

**Auto Accessory Adaptor**
The AC Travel Charger and International Plug Kit provide rapid charge for optimal performance.
Iridium 9555 Handset | 3 Overview

Auxiliary Antenna Adaptor
Allows you to easily attach the auxiliary antenna to the back of your Iridium 9555 handset. The auxiliary antenna allows for in-vehicle use of your Iridium handset.

To Install the Antenna Adaptor

1. Slide the phone into the antenna adaptor.
2. Rotate until the back of the phone meets the adaptor.

Note: Your phone was shipped with a plug protector for the antenna connector, you must remove this prior to using the Antenna Adaptor.

Align prong with antenna docking connector
Press here to snap into place

Press here to snap into place
Indicators

Status Indicator LED
The status indicator at the top of the phone, has the following meanings:

<table>
<thead>
<tr>
<th>LED is ...</th>
<th>Indicates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alternating red and green</td>
<td>Call in progress; ringing, dialling or in call.</td>
</tr>
<tr>
<td>Flashing green</td>
<td>Network is available and SIM status okay. Phone is idle.</td>
</tr>
<tr>
<td>Flashing yellow</td>
<td>SIM problem; this signifies a problem with the SIM, such as; locked, missing or invalid.</td>
</tr>
<tr>
<td>Flashing red</td>
<td>No connection to network.</td>
</tr>
</tbody>
</table>
Display Status Indicators and Icons
The following icons will appear in your display to provide you with various information about the phone’s activity.

Main Screen Components

Message Icons:
- Indicates keypad is locked
- Indicates a message has been received

Signal Strength
- Battery strength
- Network/SIM status

Real Time
- Date

Left and right soft key functions

Menu Components

Menu Title
- Black bar scrolls up and down when using the 2-way navi-key

Menu Options
- Arrow indicates to scroll up or down for additional options

Left and right soft key functions

phonebook

Call
SMS
Edit
Delete
New
Memory Status
Notes

Select
Back
4 I Getting Started

Using the SIM Card

You will receive a Subscriber Identity Module (SIM) card with your phone. The SIM card is a smart card that contains your service details and memory for storing phone book entries and messages.

Your phone has limited functionality without the SIM card, so you will want to install the card before using your phone.

SIM Card Care

You may want to keep your card with you when you are not using your phone. This helps keep your personal information secure and gives you access to your service even if your phone is not available.

IMPORTANT: Do not bend or scratch your SIM card, and avoid exposing your card to static electricity, water or dirt.

Gold contact

SIM card
Insert the SIM Card

1. Remove the SIM card from the larger card.

2. Remove the battery as shown on page 4.4.

3. Slide the SIM card into the SIM card slot. Follow the card orientation shown on the decal. Be sure the gold contact is facing down.

The card is held in place by a small retaining clip.

Remove the SIM Card
Press down on the retaining clip and slide the SIM card out of the slot.
To prevent injuries or burns, do not allow metal objects to contact or short circuit the battery terminals.

- Use Iridium approved battery chargers
- Use Iridium approved batteries
- Maintain the battery at or near room temperature when charging
- If the battery will not be used for a while, remove the battery from the phone and store in a cool, dark and dry place
- Battery life capacity is significantly reduced at extreme temperatures. Such as -10°C (14°F) or above 45°C (113°F)

Disposing of Batteries
Check with your local recycling center for a battery recycler near you. Never dispose of batteries in fire.
Remove and Install the Battery Pack

The back panel of the phone is the battery pack. You will need to remove the battery pack to insert the SIM card or replace the battery.

**To Remove the Battery Pack:**

1. Push the battery latch up. The battery pack will release.
2. Lift the battery pack away from the phone.
To Install the Battery Pack:

1. Align the battery pack pegs with the slots on the bottom of the battery compartment.

2. Rotate the top end of the battery pack into the handset. Press the battery until it is flush with the case.

**Note:** the battery should click into place and held securely by the battery latch.
Charging the Battery

Use the AC travel charger or auto accessory adapter to charge the 9555 Handset.

**Note:** The battery should only be charged in environments between 0°C(32°F) to 45°C(113°F).

**Charge the Battery Pack**

1. Connect the travel charger or auto accessory adapter to the phone.

![AC Adapter connection]

2. Plug the AC travel charger or auto accessory adapter into the appropriate power source. The phone will beep.

3. The battery symbol on the LCD display flashes.

**Note:** Calls can still be made or received while the battery is charging, however the battery will charge faster if the phone is turned off. When the handset is not in use the battery will take approximately 4 hours to fully charge.

You must wait a minimum of 5 seconds before powering on the handset after you have disconnected from the charger.
**Low Battery Warning**
When the battery is low and only a few minutes of talk time remains, your phone will indicate this in two ways:

1. The battery charge indicator appears continuously in the upper right hand corner of the display. When the battery charge is low the icon will appear empty, and **Low Battery** appears on the display.

![Battery icon]

2. A warning tone (two double beeps) sounds.

**Note:** To help maintain the best battery and phone performance, recharge your battery as soon as possible after you receive the low battery warning.

**Start-up Procedure**

1. Insert your SIM card if necessary.

2. Turn the phone on by pressing and holding the **On/Off** button for 5 seconds.

When you turn your phone’s power on, the display screen will go through a short animated sequence.
Once your phone is on, one of the following messages may appear.

<table>
<thead>
<tr>
<th>Message</th>
<th>Directive</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bad Card</td>
<td>See Supplier. Your SIM card has been damaged or incorrectly issued. Contact your service provider for information.</td>
</tr>
<tr>
<td>Check Card</td>
<td>The SIM card is damaged or inserted the wrong way.</td>
</tr>
<tr>
<td>Denied</td>
<td>Your phone has seen a network, but has been denied access.</td>
</tr>
<tr>
<td>SIM PIN</td>
<td>Enter the four- to eight-digit SIM card PIN code provided by your service provider and press OK to proceed. See Chapter 13, ‘Using the Security Menu’, for more information about your SIM.</td>
</tr>
<tr>
<td>Invalid</td>
<td>Contact your service provider.</td>
</tr>
<tr>
<td>Account</td>
<td></td>
</tr>
<tr>
<td>Phone PIN</td>
<td>The phone has been locked. To unlock the phone, you must enter the correct Phone PIN number.</td>
</tr>
<tr>
<td>PIN Blocked</td>
<td>When the PIN number has been entered incorrectly three times in a row, the phone will automatically block the PIN. To unblock the pin, enter the PUK1 code for the phone by entering *<em>05</em> from the main screen.</td>
</tr>
<tr>
<td>Message</td>
<td>Directive</td>
</tr>
<tr>
<td>-------------------------</td>
<td>---------------------------------------------------------------------------</td>
</tr>
<tr>
<td>PIN 2 Blocked</td>
<td>When the PIN2 number has been entered incorrectly three times in a row, the phone will automatically block the PIN. To unblock the PIN2 enter the PUK2 code for the phone by entering *<em>052</em> from the main screen.</td>
</tr>
<tr>
<td>Registered</td>
<td>Your phone is now registered with the network.</td>
</tr>
<tr>
<td>Searching for network...</td>
<td>The phone is attempting to establish communications with the satellite network. This message appears while your phone searches for a network connection.</td>
</tr>
<tr>
<td>SIM Error</td>
<td>There is an error with the SIM or no SIM is installed. Insert SIM card.</td>
</tr>
</tbody>
</table>
Placing a Call

Before you place a call
- The phone must be powered on
- SIM card inserted
- Phone is unlocked
- Have a clear direct view of the sky in order to be in contact with the network.
- Antenna should be extended and pointed up towards the sky

Dial the Number
As you enter a phone number, the digits will be displayed on a single line that will scroll across the display.

1. Enter the number using the key pad. As you begin entering digits, you will see Options displayed above the left soft key and Clear displayed above the right soft key.

The phone number must be entered in international format: 00 or + [country code] [phone number].

Note: All Iridium subscriber numbers begin with county code of 8816.
2. Press the **green** key.

---

**Alert**

*Deploy the antenna and make sure it is oriented towards the sky*

---

**Calling**

+18885551212

---

**Note:** You will receive this message when the antenna is not fully extended from the handset.

---

**Calling** followed by the number you dialed appears in the display.
If the call does not connect, one of the following messages will appear.

<table>
<thead>
<tr>
<th>Message</th>
<th>Directive</th>
</tr>
</thead>
<tbody>
<tr>
<td>Busy Try Later Or Please Try Later</td>
<td>The phone is unable to access the network. Try again in a few minutes</td>
</tr>
<tr>
<td>Could not place call. No connection to the network</td>
<td>The phone is unable to access the network.</td>
</tr>
<tr>
<td>Restricted Area</td>
<td>The phone is unable to access the network. Move to an area where calls are allowed.</td>
</tr>
</tbody>
</table>

4. A timer will keep track of the duration of each call.

Note: If you have disabled the timer, Connected will display.
End a Call

1. Press the red key.

Re-dial Last Number Called

1. Press the green key twice.
Receiving a Call

Before you Receive a call:
• The phone must be powered on
• A valid SIM card must be inserted
• Phone is unlocked
• The phone must be connected with the network

There are two scenarios for receiving calls depending on the antenna position:
1. Antenna extended
2. Antenna stowed i.e. in the down position.

Receiving a Call With the Antenna Extended

1. Phone sounds or vibrates
2. Status indicator alternates red and green
3. Phone displays Incoming call

Right soft key
Left soft key
Red key
Green key
Answering the Call With the Antenna Extended

1. Extend the antenna directly up prior to rotating left or right. When the antenna is fully extended you will see 2 lines at the base of the antenna.

2. Press the **left soft key** or the **green key**.
   - **Mute** will be displayed above the left soft key and **speaker** will be displayed above the right soft key.

3. Phone displays **Connected**

If the call does not connect properly, the following message will appear:

<table>
<thead>
<tr>
<th>Message</th>
<th>Directive</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Failed</td>
<td>The antenna is not properly positioned or the network signal is not strong enough.</td>
</tr>
</tbody>
</table>
Receiving a Call With the Antenna Stowed

1. The phone will display the alert - or you’re prompted to extend the antenna.

2. The phone displays **Call Attempt**.

3. Extend the antenna directly up prior to rotating left or right. When the antenna is fully extended you will see 2 lines at the base of the antenna.

4. After several seconds, your phone will ring or vibrate and display **Incoming Call**. Select **Accept**, located above the **left** soft key, or **Reject**, located above the **right** soft key.
If the call does not connect properly, the following message will appear:

<table>
<thead>
<tr>
<th>Message</th>
<th>Directive</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Failed</td>
<td>The antenna is not properly positioned or the network signal is not strong enough.</td>
</tr>
</tbody>
</table>
Muting a Call

For privacy during a call, use the mute feature. You will hear the party on the other end, but they will not hear you.

To mute the call: Press the left soft key.

To un-mute the call: Press the left soft key again.

Speaker Phone

To allow the call to be shared with other people within close proximity to your phone, use the Speakerphone feature. In this mode the speaker in the rear of the phone is used instead of the normal earpiece/receiver.

To use speaker phone: Press the right soft key.

To switch back to the earpiece: Press the right soft key again.
Speaker Volume

The speaker volume can be adjusted either while on a call or via the Volume and Tones menu located under the Setup Menu.

- Increase the speaker volume by pressing the **upper volume control** key, during a call. Once you are satisfied with the volume press **OK**. If you would like to cancel the change to the volume press **Back**.

- Decrease the speaker volume by pressing the **lower volume control** key, during a call.

As you press the keys, you will hear the new volume level. The bar graph on the display indicates the volume level. The higher the graph, the louder the volume.
The ringer volume may be adjusted via the Volume and Tones menu located under the Setup Menu.

- Increase the ringer volume by pressing the **upper volume control** key.
- Decrease the ringer volume by pressing the **lower volume control** key.
- As you press the keys, you will hear the new volume level. The bar graph on the display indicates the volume level. The higher the graph, the louder the volume.
Unanswered Calls

If you are away from your phone or choose not to answer a call the screen displays the number of missed calls.

Messages from Missed Calls

If you are not able to answer your phone, or are not connected to the network, callers can leave you a voice message which can be accessed from the voicemail system. When connected to the network, a message icon will appear on your screen indicating a new voicemail message.

For more information on retrieving messages, see Chapter 8: Using the Voicemail Menu.

Locking and Unlocking the Keypad

To prevent accidental phone usage you can lock the keypad by:

1. Press the left soft key, labeled Menu.

2. Press the * key to lock the keypad. A message will flash indicating the keypad is locked.

Note: All keys with the exception of the power key are locked. You can still answer an incoming call by pressing the green key or the left soft key when the keypad is locked.
Unlocking the Keypad

1. Press the **left soft** key labeled **Unlock**.

2. Press the *key. A message will flash indicating the keypad is unlocked, and the lock symbol will no longer appear on the main screen.

3. The main screen will now have a lock symbol.
5 | Using Menus and Keys

Many of the phone's features are organized into lists of options called menus. Use the phone keys to navigate these menus.

**The Soft Keys**
When you press the soft keys the function appears above the key on the display screen. The function varies depending on the menu.

**The 2-way Navi-key**
Press the 2-way navi-key up to step through the options on a menu screen.

**Important:** When an arrow appears on the bottom of any menu screen it indicates more options to follow. To see all options, you must continue to press the 2-way navi-key.
The Keypad

The numbered and alphabetized keys make up the Keypad. Use the keys to enter text, numbers and punctuation marks into various fields in display screens. See page 5.4 for more information on entering characters.

Using the Menus

To Access the Main Menu

Note: You cannot access the menus during a call.

Starting from the main screen:

Press the Left soft key labeled Menu.

The Main Menu will appear. The Main Menu consists of:

- My Phonebook
- SIM Phonebook
- Messages
- Voicemail
- Data Modem
- Call History
- Setup
- Security
To Access Main Menu Options

Starting from the Main Menu, use the 2-way navi-key to scroll to the desired menu option until it is highlighted.

Press the left soft key labeled select. The option you selected will appear. Continue this procedure for each sub-menu.

To Return to a Menu

When the right soft key is labeled Back, the key will take you to the previous screen.

When the key is not labeled Back use the red key to return to the previous screen.

Note: In all other instances the red key will return you to the main screen.
Many of the menu screens will have fields where you need to enter information such as names and addresses. To enter this information you will need to use the keys on the keypad. Each key represents a set of letters.

**For Example:** Use the number 2 key for letters A, B, and C
- Press 1 time for A
- Press 2 times for B
- Press 3 times for C

**Note:** Press the # key to toggle between caps, lowercase, first letter capitalization, and digits. The mode currently selected is displayed in the top left corner of the screen; the modes are indicated as **ABC**, **abc**, **Abc**, **123**.

When creating phonebook entries and/or composing text messages; you can use both the side volume keys and the navigation key to help navigate between characters or lines of text without deleting.

The **up** volume key will take you backwards through text.

The **down** volume key will take you forward through text.
To enter characters:

1. Enter a character by pressing the appropriate keys on the keypad. See keypad guide below.
2. The cursor will move to the next character position.
3. To delete a character press the right soft key, labeled Clear.
4. Repeat steps 1 and 2 and many times as necessary.

Keypad Guide

<table>
<thead>
<tr>
<th>Key</th>
<th>Available Characters</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>. (period)] 1</td>
</tr>
<tr>
<td>2</td>
<td>A/B/C/2</td>
</tr>
<tr>
<td>3</td>
<td>D/E/F/3</td>
</tr>
<tr>
<td>4</td>
<td>G/H/I/4</td>
</tr>
<tr>
<td>5</td>
<td>J/K/L/5</td>
</tr>
<tr>
<td>6</td>
<td>M/N/O/6</td>
</tr>
<tr>
<td>7</td>
<td>P/Q/R/S/7</td>
</tr>
<tr>
<td>8</td>
<td>T/U/V/8</td>
</tr>
<tr>
<td>9</td>
<td>W/X/Y/Z/9</td>
</tr>
<tr>
<td>0</td>
<td>_ (space)</td>
</tr>
<tr>
<td>*</td>
<td>next character</td>
</tr>
<tr>
<td>#</td>
<td>shift up</td>
</tr>
<tr>
<td></td>
<td>Right Soft Key</td>
</tr>
</tbody>
</table>

Note:
For most of the keys, there are more characters available after additional presses.
Entering Punctuation
Pressing * (star) key will take you to a symbols menu with a list of the most commonly used punctuation marks and symbols.

Using the 2-way nav-key cycle through the screen until you reach the desired symbol.

Press the left soft key labeled Select.

Press the Star key to open the symbols menu.
Entering Numbers and symbols into text

There may be times when you need to add numbers into a message that you are writing. For example, to send someone a phone number as part of a text message.

Starting from a text entry field:

1. Press the left soft key labeled **Options**.

2. The **Options** screen will appear. Using the **2-way navi-key** scroll until **Enter digits** is highlighted.

3. Press the left soft key labeled **Select**.

4. The original text will now appear, but you will be in the number entry mode.

5. Press the left soft key labeled **Options**.
6. The **Options** screen will appear. Using the **2-way navi-key** scroll until **Enter letters** is highlighted.

7. Press the **left** soft key labeled **Options**.

8. The original text screen will now appear and you can continue to enter text in the letter entry mode.

**Note:** Use this same procedure for entering symbols into text by choosing **Insert symbol** in the options menu. You can also press the * key as a shortcut for accessing the symbol menu (see page 5.7).
6 | Using the Phonebooks

Organizing My Phonebook

Your satellite phone has two primary phonebooks: My Phonebook and SIM Phonebook.

My Phonebook can store up to 100 names and numbers and is completely editable by you. This information is stored directly on your phone. The SIM Phonebook is provided to you by your service provider and/or organization the entries for which are stored directly on the SIM card used with your phone and are not editable.

<table>
<thead>
<tr>
<th></th>
<th>Phone Memory</th>
<th>SIM Card Memory</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Numbers</td>
<td>100 entries</td>
<td>155 entries</td>
</tr>
<tr>
<td>Fixed Dial Numbers</td>
<td>No entries</td>
<td>40 entries</td>
</tr>
<tr>
<td>Phone Number Digits</td>
<td>23</td>
<td>20</td>
</tr>
<tr>
<td>Name Characters</td>
<td>23</td>
<td>16</td>
</tr>
</tbody>
</table>

Note: SIM card capacity varies depending upon the card issued by your service provider.
Locating My Phonebook

Starting from the main screen:

1. Press the left soft key, labeled Menu.

2. The Main Menu will now be displayed, with My Phonebook highlighted press the left soft key labeled Select to enter the Phonebook menu.

Note: To open the SIM Phonebook, use the 2-way navi-key to scroll until the SIM Phonebook is highlighted.

About the My Phonebook Menu

You will be able to perform the following functions using the Phonebook menu:

- Call an entry
- Create and send a text message (SMS).
- Edit an entry
- Delete an entry
- Add an entry
- Check the memory status of your phonebook
- Add notes regarding entries
To add information to the Phonebook, use the **New** option. Start at the **Main Menu**, with **My Phonebook** highlighted:

1. Press the **left soft** key labeled **Select**.

2. The **Phonebook** will now be displayed.

3. Press the **left** soft key labeled **Options**.

   **Note:** If there are no entries Empty will be displayed on this screen. If entries are present press the **left** soft key while highlighting any contact.

4. Use the **2-way navib-key** until the **New** option is highlighted.

5. Press the **left** soft key, labeled **Select** to proceed.
6. Press the left soft key, labeled Select.

7. The New Entry screen will now be displayed with a list of icons which represent:

- Name
- Home phone
- Work phone
- 1st cell phone
- 2nd cell phone
- Email address
8. Use the **2-way navi-key** to scroll to each field and the **keypad** to enter information into the fields.

**Note:** While entering or editing contact information the side volume keys will allow you to move backwards and forwards without deleting.

9. Press the **left** soft key labeled **Save**.

10. A message will briefly appear to indicate the contact was entered successfully. The screen will revert to the main Phonebook menu.

   Press the **red** key to return to the **Main Screen**.
Locating Entries

1. Press the left soft key, labeled Select.

2. The Phonebook entries will now be displayed in alphabetical order.

3. If there are no entries Empty will be displayed. See page 6.3 to add new entries into My Phonebook.
Starting at the Main Menu, using the 2-way navi-key, highlight the Phonebook you wish to use.

1. Press the left soft key, labeled Select.

2. The Phonebook will now be displayed. Use the 2-way navi-key to scroll until the desired entry is located.

3. With the entry highlighted, press the left soft key labeled Options.

Note: You can also press the green key as a short-cut to calling an entry.

4. The Phonebook options will now be displayed.

5. With the Call option highlighted, press the left soft key labeled Select.

Note: If an entry has more than 1 number i.e. Home, Work and Mobile then all numbers will be displayed. Using the 2-way navi-key, highlight the number to be called and press Select.
Calling followed by the number you dialled will be displayed. The call will then be connected.

The Short Message Service (SMS) is a text messaging system. To send a text message start at the Main Menu, using the 2-way navi-key, highlight the Phonebook you wish to use.

1. Press the left soft key, labeled Select.

2. The Phonebook will now be displayed. Use the 2-way navi-key to scroll until the desired entry is highlighted.

3. Press the left soft key labeled Options.

Note: If your antenna is not extended you will receive an alert message telling you to extend the antenna.
4. Use the 2-way naviky key until SMS is highlighted.

5. Press the left soft key, labeled Select.

Note: If an entry has more than 1 number i.e. Home, Work and Mobile then all numbers will be displayed. Using the 2-way naviky key, highlight the desired number and press Select.

6. The SMS screen will now appear. You can enter as many as 160 characters.

7. Press the left soft key, labeled Options.

8. The SMS Options menu will now appear. From here you are able to:
   • Send a SMS message
   • Insert symbols into your message
   • Enter digits
   • Save as a draft to send later
   • Exit the menu
Sending an SMS

Starting at the SMS Options Menu:

1. While Send is highlighted press the left soft key, labeled Select.

2. A Send To screen will now appear with the entry name and number.

3. Press the left soft key, labeled Send.

Note: At this time you may select to send the message to additional recipients by highlighting New Recipient and pressing the right soft key labeled Add.
Adding an SMS Recipient

Starting at the SMS Options Menu:

1. While Send is highlighted press the left soft key, labeled Select.

2. A Send To screen will now appear with New Recipient and the entry number.

3. Press the right soft key, labeled Add.

4. A list of contacts will now appear. Use the 2-way Navi-key to scroll to the desired recipient.

5. Press the left soft key labeled select the contact is then added to your recipient list.

Note: Repeat this procedure if you would like to send the same message to more than one contact at a time.
Edit an Entry in My Phonebook

To change information in the Phonebook, use the Edit Option. Starting at the Main Menu, with My Phonebook highlighted:

1. Press the left soft key, labeled Select.
2. The Phonebook will now be displayed. Use the 2-way navi-key to scroll until the desired entry is highlighted.
3. Press the left soft key labeled Options.
4. Use the 2-way navi-key until the Edit option is highlighted,
5. Press the left soft key, labeled Select to proceed.

6. Once you are satisfied with the recipient(s) press left soft key labeled Send.
6. The **Edit** screen will appear. Edit the entry as needed by using the 2-way navi-key to scroll to the required field(s). Use the side **volume keys** to navigate backwards (up key) and forwards (down key) without deleting and the **right** soft key labeled **clear** to delete characters. Use the **keypad** to enter new characters.

7. Press the **left** soft key, labeled **Save**.

8. A message will briefly appear to indicate the entry was updated. The screen will then return to the main Phonebook menu.

9. Press the **red** key to return to the **Main screen**.
Delete an Entry

To remove an entry in the Phonebook, use the **Delete** Option. Start at the **Main Menu**:

1. Press the **left soft** key, labeled **Select**.

2. The **Phonebook** will now be displayed.

   Use the **2-way navikey** to scroll until the desired entry is highlighted.

3. Press the **left soft** key labeled **Options**.

4. Use the **2-way navikey** until the **Delete** option is highlighted.

5. Press the **left soft** key, labeled **Select** to proceed.
6. You will receive a message asking if you want to delete the entry. Press the **left** soft key labeled **Yes**. If you press No, the screen will revert to the previous menu.

7. A message will briefly appear to indicate the entry was deleted. The main Phonebook menu will now appear.

8. Press the **red** key to return to the **Main screen**.
Use this feature to see how many phonebook memory locations are available in the SIM card memory and phone memory. Start at the **Main Menu**: 

**Viewing Memory Status**

1. Press the **left soft** key labeled **Select**.

2. The **Phonebook** will now be displayed.

3. Press the **left soft** key labeled **Options**.

4. Use the **2-way navi-key** until **Memory Status** is highlighted.

5. Press the **left** soft key, labeled **Select** to proceed.
6. The **Phonebook Status** will now be displayed showing the space on the SIM and the phone memory.

7. Press the **left** soft key, labeled **OK** or the **right** soft key labeled **Back** to return to the previous screen.

Press the **red** key to return to the **main screen**.

---

Adding Notes to a Phonebook Entry

Use this feature to add information regarding an entry.

Start at the **Main Menu**:

1. Press the **left soft** key labeled **Select**.

2. The **Phonebook** will now be displayed.

Use the **2-way navi-key** to scroll until the desired entry is highlighted.

3. Press the **left** soft key labeled **Options**.
4. Use the 2-way navi-key until Notes is highlighted.

5. Press the left soft key labeled Select.

6. A text screen will now appear. Use the Keypad to enter your text.  
   **Note:** you can enter up to 64 characters. The character count in the top right corner will count down as you enter text.

7. Press the left soft key labeled Options.

8. A My Phonebook screen will appear with Save highlighted.

9. Press the left soft key labeled Select.  
   **Note:** The text you entered will now be stored in the Note option for this entry.

**Restricted Phonebook**  
When the phonebook is restricted My Phonebook & SIM Phonebook will not appear - the main menu will display Fixed Phonebook only. The Fixed Phonebook cannot be edited.
Using the Messages Menu

Locating the Messages Menu

Starting from the main screen:
1. Press the **left** soft key labeled **Menu**.

2. The **Main Menu** will now be displayed. Use the **2-way navi-key** to scroll until **Messages** is highlighted.
3. Press the **left** soft key labeled **Select**.

Note: All instructions for the Messages Menu will start from the **Main Menu** as shown.

About the Messages Menu

You will be able to perform the following functions using the **Messages** Menu:

- Create messages
- Read, reply, delete, call and forward messages
- Edit stored messages and send
- Enter service center number, set expiry period and enable or disable delivery reports.

Create Message
Inbox
Drafts
Settings
Create and Send a New Email Message to an address not in your phonebook

Starting at the **Main Menu** with **Messages** highlighted:

1. Press the **left soft** key, labeled **Select**.

2. **Create message** option should be selected, if not then use the **2-way navi-key** to scroll until it is highlighted.

3. Press the **left** soft key, labeled **Select**.

4. Enter your message.

   **Note:** You must begin your text message with the recipients email address, leaving a space between the email address and the beginning of your message.

   When your message is complete, press the **left** soft key, labeled **Options**.
5. The **Send** option should be highlighted, if not use the 2-way navi-key to scroll until it is highlighted.

6. Press the **left** soft key, labeled **Select** to send the message.

7. A **Send To** screen will now appear.

8. Press the **right** soft key, labeled **Add**.

9. The **Enter Number** option should be highlighted, if not use the **2-way navi-key** to scroll until it is highlighted.

10. Press the **left** soft key labeled **Select**.
11. In the Number field, after the prefix of \textbf{oo} or $+$, enter *2.

12. Press the left soft key labeled \textbf{OK}.

13. Press the left soft key labeled \textbf{Send} to send the message.

Create and Send a New Email Message to an address in My Phonebook

Starting at the \textbf{Main Menu} with \textbf{Messages} highlighted:

1. Press the left soft key, labeled \textbf{Select}. 
2. **Create message** option should be selected, if not then use the **2-way navi-key** to scroll until it is highlighted.

3. Press the **left** soft key, labeled **Select**.

4. Enter your message.

5. When your message is complete, press the **left** soft key labeled **Options**.

6. The **Send** option should be highlighted, if not use the **2-way navi-key** to scroll until it is highlighted.

7. Press the **left** soft key, labeled **Select** to send the message.
8. A **Send To** screen will now appear.

9. Press the **right** soft key, labeled **Add**.

10. Use the **2-way navi-key** to highlight your selection.

11. Press the **left** soft key labeled **Select**.

**Note:** If the Contact’s email address is the only information listed, the screen will return you to the **Send To** screen.

12. If the Contact has an e-mail address as well as a phone number listed you will be presented with their phonebook entry. Use the **2-way navi-key** to highlight their email address and press the **left** soft key labeled **Select**.
13. The Phonebook screen will appear with the recipient’s name highlighted. To add another recipient, using the **two-way navi-key**, highlight the next recipient and repeat step 10.

14. Once all recipients have been selected, press the **right** soft key **Back**.

15. Press the **left** soft key labeled **Send**.
How Your Phone Notifies You of Messages
If your phone is powered on, it notifies you of received messages in the following ways:

- An alert sounds and/or the phone vibrates.
- The message indicator is displayed.
- The message **New SMS. Read Now?** is displayed.

How messages are Stored
Your phone stores all messages on the SIM card. If the message indicator is flashing, your SIM card is full. See Delete a Message on page 8.11 to make room for the new message.

What Messages Contain
You can receive short text or numeric messages in your Personal Mailbox. Text messages may contain up to 160 characters. Numeric messages, typically phone numbers, may contain up to 20 digits.

Your personal mailbox works along with Call Forwarding. For more information see section 6 on using the phonebook, and the call forwarding feature described on page 7.7.
Using the Inbox Menu

You will be able to perform the following functions using the inbox:

- Read a message
- Reply to a message
- Forward a message
- Call the number that left the message
- Save the number from the message
- Delete one or all messages

**Note:** If the message storage space on your SIM card is full, you will not be able to store a message for later retrieval. Use the delete message on page 7.11 to make room for new messages on your SIM card.

**Read a Message**

Start at the Main Menu with Messages highlighted:

1. Press the left soft key, labeled Select.

2. Use the 2-way navi-key to scroll until Inbox is highlighted.

3. Press the left soft key, labeled Select.
Iridium 9555 Handset | 7 Using the Message Menu

**Reply to Sender**

While reading the Message screen:

1. Press the **left** soft key labeled **Options**.

2. Use the **2-way navi-key** to scroll until **Reply** is highlighted.

3. Press the **left** soft key labeled **Select**.

4. Use the **2-way navi-key** to highlight a message.

5. Press the **left** soft key labeled **Read** to view the selected message.

6. Press the **right** soft key, labeled **Back** to return to the previous menu.
Iridium 9555 Handset 7 Using the Message Menu

1. Press the left soft key, labeled Options.

While reading the Message:

1. Press the left soft key, labeled Options.

2. Enter your reply.

3. Press the left soft key, labeled Options.

4. The Send option should be highlighted, if not use the 2-way navi-key to scroll until Send is highlighted.

5. Press the left soft key, labeled Select to send the message.

Note: If the sender’s phone number is not part of your phonebook, select New Recipient to add the number.

Forward a Received Message
2. Use the **2-way navi-key** to scroll until **Forward** is highlighted.

3. Press the **left** soft key, labeled **Select**.

4. The **Send** option should be highlighted, if not use the 2-way navi-key to scroll until Send is highlighted.

5. Press the **left** soft key, labeled **Select** to send the message.

6. A **Send To** screen will now appear.

7. Press the **right** soft key, labeled **Add**.

8. Use the **2-way navi-key** until the desired recipient from your Phonebook is highlighted.

9. Press the **left** soft key labeled **Options**.
10. If the recipient has more then one number listed, the recipient’s information screen will appear. Use the **2-way navi-key** to scroll to the desired number you would like to forward to.

11. Press the **left** soft key labeled **Select**. The number will be added to a recipient list.

12. The Phonebook screen will appear with the recipient’s name highlighted. To add another recipient, using the **two-way navi-key**, highlight the next recipient and repeat step 8.

13. Once all recipients have been selected, press the **right** soft key **Back**.

14. Press the **left** soft key labeled **Send**.
**Call a Number From a Received Message**

While reading the **Message screen**:

1. Press the **left** soft key labeled **Options**.

2. Use the **2-way navigation** key to scroll until **Call** is highlighted.

3. Press the **left** soft key, labeled **Select**.

**Save a Number from a Received Message**

While reading the **Message screen**:

1. Press the **left** soft key labeled **Options**.
Delete a Message

Start at the Main Menu with Messages highlighted:

1. Press the left soft key, labeled Select.

2. Use the 2-way navi-key until Inbox (1 unread) is highlighted.

3. Press the left soft key, labeled Select.
4. Use the **2-way navi-key** to scroll to the desired text message.

5. Press the left soft key, labeled **Read** to view the selected message.

6. Press the left soft key, labeled **Options**.

7. Use the **2-way navi-key** to scroll until **Delete** is highlighted. If you would like to delete all messages highlight **Delete All**.

8. Press the left soft key, labeled **Select**.

9. Press the left soft key, labeled **Yes** to delete the message. The screen will flash **Message Deleted**, and automatically return to the **Message mailbox**.
To edit and send a stored messages, use the Draft menu. Start at the Main Menu with Messages highlighted:

1. Press the left soft key, labeled Select.

2. Use the 2-way navi-key to scroll until the Drafts option is highlighted.

3. Press the left soft key, labeled Select.

4. Use the 2-way navi-key to scroll until the draft message you wish to send is highlighted.

5. Press the left soft key, labeled Options.

6. Highlight Edit and press left soft key labeled Select.
7. When you are finished editing press the **left** soft key, labeled **Options**.

8. The **Send** option should be highlighted, if not use the 2-way navi-key to scroll until it is highlighted.

9. Press the **left** soft key, labeled **Select** to send the message.

10. A **Send To** screen will appear with the entry name and number.

11. Press the **right** soft key, labeled **Add**.

12. Use the **2-way navi-key** until the desired recipient from your Phonebook is highlighted.

13. Press the **left** soft key labeled **Options**.
14. If the recipient has more than one number listed, the recipient’s information screen will appear. Use the 2-way navi-key to scroll to the desired number you would like to forward to.

15. Press the left soft key labeled Select. The number will be added to a recipient list.

16. The Phonebook screen will appear with the recipient’s name highlighted. To add another recipient, using the two-way navi-key, highlight the next recipient and repeat step 12.

17. Once all recipients have been selected, press the right soft key Back.

18. Press the left soft key labeled Send.
Enter Service Center Number
Use this feature to enter the number for the service center that forwards your outgoing messages. You must specify a service center number before you can send any messages or receive new voicemail notifications.

1. Start at the Main Menu with Messages highlighted:
2. Press the left soft key labeled Select.
3. Use the 2-way navi-key to scroll until Settings is highlighted.
4. Press the left soft key, labeled Select.
5. The Service Center option should be highlighted, if not use the 2-way navi-key until it is highlighted.
6. Press the left soft key, labeled Select.
Set Expiry Period

Use this feature to specify the amount of time you would like your messages stored.

1. Start at the **Main Menu** with **Messages** highlighted:

2. Press the **left soft** key labeled **Select**.

3. Use the **2-way navi-key** to scroll until **Settings** is highlighted.

4. Press the **left** soft key, labeled **Select**.

7. Enter the service number.

8. Press the **left** soft key, labeled **OK**. The screen will then return to the **Settings menu**.
5. Use the **2-way navi-key** to scroll until **Expiry Period** is highlighted.

6. Press the **left** soft key, labeled **Select**.

7. Use the **2-way navi-key** to scroll until the desired period of time is highlighted.

8. Press the **left** soft key, labeled **Select**. The screen will then return the to Settings menu.

**Select Delivery Reports**

Use this feature to enable or disable message delivery reports.

1. Start at the **Main Menu** with **Messages** highlighted.

2. Press the **left soft** key labeled **Select**.
3. Use the **2-way navi-key** to scroll until **Settings** is highlighted.

4. Press the **left** soft key, labeled **Select**.

5. Use the **2-way navi-key** to scroll until **Delivery Reports** is highlighted.

6. Press the **left** soft key, labeled **Select**.

7. Use the **2-way navi-key** to turn the Delivery Report **Off** or **On**.

8. Press the **left** soft key, labeled **Select**. The screen will then return to the **Settings** menu.
8 | Using the Voicemail Menu

**Locating the Voicemail Menu**

Starting from the **Main Screen:**

1. Press the **left** soft key labeled **Menu**.

2. The **Main Menu** will now be displayed. Use the **2-way navi-key** to scroll until **Voicemail** is highlighted.

3. Press the **left** soft key labeled **Select**.

**About the Voicemail Menu**

You will be able to perform the following functions using the **Voicemail** Menu.

- Listen to your voicemail
- Reply to a voicemail
- Store voicemail numbers
- Access and configure your voicemail account
Voicemail Notification

When you receive a voicemail, an incoming voicemail notification message automatically scrolls across your screen.

Press the **left** soft key, labeled **Save** to store the voicemail to the SIM card.

**OR**

Press the **right** soft key, labeled **Delete**.

Check Your Voicemail

To listen to a voicemail that has been saved:

1. Use the **2-way navigation key** to scroll until **Voicemail** is highlighted.

2. Press the **left** soft key, labeled **Select**.

3. **Call Voicemail** will be highlighted.

4. Press the **left soft** key, labeled **Select**.

Follow the audio prompts for additional features.
If you have not previously stored a voicemail number, then you will see **No Number Available on the display**. You must store a voicemail number before you can access the service for the first time.

1. Use the **2-way navigation key** to scroll until **Voicemail** is highlighted.

2. Press the **left** soft key labeled **Select**.

3. Use the **2-way navigation key** to scroll until **Voicemail Settings** is highlighted.

4. Press the **left** soft key labeled **Select**.

5. The **Number** option will be highlighted.

6. Press the **left** soft key, labeled **Select**.
7. Enter the voicemail number given to you by your Service Provider.

8. Press the left soft key, labeled Save.

9. Press the right soft key, labeled Back to return to the previous menu.

Press the red key to exit to the Main screen.
9 | Using the Data Modem Menu

To Locate the Data Modem Menu

Starting from the main screen:

1. Press the left soft key labeled Menu.

2. The Main Menu will now be displayed. Use the 2-way navi-key to scroll until Data Modem is highlighted.

3. Press the left soft key, labeled Select.

Note: If you are not connected to the USB cable you will be prompted to connect. While connected to the USB cable it is important to not remove the battery. If you need to remove the battery, first disconnect from the USB cable, power down the handset and then remove the battery.
10 | Using the Call History Menu

Locating the Call History Menu

Starting from the main screen:

1. Press the left soft key labeled Menu.

Note:
All instructions for the Call History menu will start from the Main Menu as shown.

2. The Main Menu will now be displayed. Use the 2-way navi-key to scroll until Call History is highlighted.

3. Press the left soft key labeled Select.

About the Call History Menu

You will be able to perform the following functions using the Call History menu.

- View the amount of time spent talking on your phone
- View your most recent dialed, missed and received calls
- Set phone alerts
**Using the Call Log Menu**

**View Most Recent Received Calls**
Your phone saves received calls. Use the Call Log menu to view those numbers.

1. Use the 2-way navi-key until **Call History** is highlighted.
2. Press the **left soft** key labeled Select.
3. The **Call History** menu will now be displayed with **Call Log** highlighted.
4. Press the **left soft** key labeled **Select**.
5. The **Call Log** menu will now be displayed. **Received Calls** will be highlighted.
6. Press the **left soft** key labeled **Select**.
Iridium 9555 Handset

10 Using the Call History Menu

The **Received Calls** menu will now be displayed with a list of your last ten calls.

Press the **right** soft key labeled **Back** to go back one level, or the **red** key to return the Main screen.

**View Missed Calls**

Your phone saves calls you’ve missed when your phone is busy or were not able to get to your phone. Your phone will not show calls that you missed when the phone is turned off or not registered on the network.

1. Use the **2-way navigator** until **Call History** is highlighted.

2. Press the **left soft** key labeled **Select**.

3. The **Call History** menu will now be displayed with **Call Log** highlighted.

4. Press the **left soft** key labeled **Select**.
Iridium 9555 Handset | 10 Using the Call History Menu

View Most Recent Dialed Calls
Your phone saves the last ten calls dialed. Use the Call Log menu to view those numbers.

1. Use the 2-way navi-key until Call History is highlighted.

2. Press the left soft key labeled Select.

3. Press the right soft key labeled Back to go back one level, or the red key to return the Main screen.

4. Press the left soft key labeled Select.

5. Using the 2-way navi-key scroll until Missed Calls is highlighted.

6. Press the left soft key labeled Select.

7. The Missed Calls menu will now be displayed with a list of your last missed calls.

8. Press the right soft key labeled Back to go back one level, or the red key to return the Main screen.
The **Call History** menu will now be displayed with **Call Log** highlighted.

Press the **left** soft key labeled **Select**.

The **Call Log** menu will now be displayed. Using the **2-way navi-key** scroll to **Dialed Calls**.

Press the **left** soft key labeled **Select**.

The **Dialed Calls** menu will now be displayed with a list of your last ten calls.

Press the **right** soft key labeled **Back** to go back one level, or the **red** key to return the **Main screen**.
Using the Call Meters Menu

Call meters help you track your airtime. Keep a running tab of your monthly usage or view the air time of your most recent calls.

Show the Time of Last Call

Starting from the Main Menu:

1. Use the 2-way navi-key until Call History is highlighted.

2. Press the left soft key labeled Select.

3. Use the 2-way navi-key until Call Meters is highlighted.

4. Press the left soft key labeled Select.

5. Last call time will be highlighted. If not use the 2-way Navi-key until it is.

6. Press the left soft key, labeled Select.
The duration of the last call will be displayed on the screen. Press the right soft key, labeled Back to return to the previous menu. Press the red key to return to the main screen.

**Note:** The last call timer shows elapsed time of the most recent call made since your phone was turned on. This information is not saved when you turn off the phone.

### Show Total Time for All Calls

This feature displays your total airtime since you last reset the Call timer.

1. Use the 2-way navi-key until Call History is highlighted.
2. Press the left soft key labeled Select.
3. Use the 2-way navi-key until Call Meters is highlighted.
4. Press the left soft key labeled Select.
5. Use the 2-way Navi-key to scroll until Total Call Time is highlighted.

6. Press the left soft key labeled Select.

7. The airtime accumulation since the timer was last reset will be displayed on the screen.

Press the right soft key, labeled Back to return to the previous menu.

Press the red key to return to the main screen.

Reset all Timers
Reset your timers at the beginning of each billing cycle to keep track of your spending.

Starting from the Main Menu:

1. Use the 2-way navi-key until Call History is highlighted.

2. Press the left soft key labeled Select.
3. Use the **2-way navi-key** until **Call Meters** is highlighted.

4. Press the **left** soft key labeled **Select**.

5. Use the **2-way Navi-key** to scroll until **Reset call meter** is highlighted.

6. Press the **left** soft key, labeled **Select**.

7. The screen will display: **Reset call meters?**

8. Press the **left** soft key for **Yes** or the right soft key for **No**.
9. If you press Yes, the display will read Call meters reset.

10. Press the right soft key, labeled Back to return to the previous menu.
    Press the red key to return to the main screen.

Showing the Lifetime Call Timer
This feature displays a running clock of the total call time for the phone since being activated.

Starting from the Main Menu:

1. Use the 2-way navikey until Call History is highlighted.
   Press the left soft key labeled Select.
3. Use the 2-way navi-key until Call Meters is highlighted.

4. Press the left soft key labeled Select.

5. Use the 2-way navi-key to scroll until Lifetime call time is highlighted.

6. Press the left soft key, labeled Select.

7. The total time of all calls will be displayed on the screen

Press the right soft key, labeled Back to return to the previous menu.

Press the red key to return to the main screen.

Note: The lifetime timer can not be reset.
Showing the In-call Display
This feature enables or disables the call timer which displays the amount of time which has passed since placing a specific call.

Starting from the Main Menu:

1. Use the 2-way navi-key until Call History is highlighted.

2. Press the left soft key labeled Select.

3. Use the 2-way navi-key until Call Meters is highlighted.

4. Press the left soft key labeled Select.

5. Use the 2-way navi-key to scroll until In-call display is highlighted.

6. Press the left soft key, labeled Select.
Setting Audible Call Timers

This feature lets the phone watch the clock for you. The call timers signal at a set time or interval with beeps only you can hear. You can choose No Alert, Single Alert, or Repetitive Alert.

Set the Single Alert Timer

Starting from the Main Menu:

1. Use the 2-way navi-key until Call History is highlighted.
2. Press the left soft key labeled Select.

3. Use the 2-way navi-key until Call Meters is highlighted.
4. Press the left soft key labeled Select.

7. Use the 2-way navi-key to scroll to Enabled or Disabled.

8. Press the left soft key, labeled Select.
5. Use the **2-way Navi-key** to scroll until **Audible timers** is highlighted.

6. Press the **left** soft key, labeled **Select**.

7. The **Single Alert** option should be highlighted, if not use the **2-way navi-key** to scroll until it is.

8. Press the **left** soft key labeled **Select**.

9. Use the **2-way navi-key** to scroll to the desired single alert.

10. Press the **left** soft key labeled **Select**.

11. Press the **right** soft key, labeled **Back** to return to the previous menu.

Press the **red** key to exit to the **main screen**.
Set the Repetitive Alert

This feature sets your phone to alert you at specific intervals, for example every 5 minutes.

Starting from the Main Menu:

1. Use the 2-way navi-key until Call History is highlighted.
2. Press the left soft key labeled Select.
3. Use the 2-way navi-key until Call Meters is highlighted.
4. Press the left soft key labeled Select.
5. Use the 2-way Navi-key to scroll until Audible timers is highlighted.
6. Press the left soft key labeled Select.
Iridium 9555 Handset | 10 Using the Call History Menu

7. Use the **2-way navi-key** to scroll to The **Repetitive Alert** option.

8. Press the **left** soft key labeled **Select**.

9. Use the **2-way navi-key** to scroll to the desired repetitive alert time.

10. Press the **left** soft key labeled **Select**.

11. Press the **right** soft key, labeled **Back** to return to the previous menu.

   Press the **red** key to exit to the **main screen**.
11 | Using the Setup Menu

Locating the Setup Menu

Starting from the main screen:

1. Press the left soft key labeled Menu.

2. The Main Menu will now be displayed. Use the 2-way navi-key to scroll until Setup is highlighted.

3. Press the left soft key labeled Select.

Note: All instructions for the Setup menu will start from the Main Menu as shown.
You will be able to perform the following functions using the **Setup** Menu.

- Set call options
- Set volumes and tones for your ringer speaker and alert.
- Set time zone, time and date format
- Set language
- Set your phone lighting preferences
- Set the contrast on the display screen
- Set preference for the convenience key and right soft key
- Set your prefix preference for entering phone numbers
- View phone information
- Reset phone settings to default

### About the Setup Menu

<table>
<thead>
<tr>
<th>Setup</th>
<th>Call Options</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Volumes and Tones</td>
</tr>
<tr>
<td></td>
<td>Time &amp; Date</td>
</tr>
<tr>
<td></td>
<td>Language</td>
</tr>
<tr>
<td></td>
<td>Backlight</td>
</tr>
<tr>
<td></td>
<td>Contrast</td>
</tr>
<tr>
<td></td>
<td>Key Setup</td>
</tr>
</tbody>
</table>

**Note:**
The Setup menu consists of two screens. Scroll past the Key setup for more menu options.
Setting Call Options

The Call Options menu allows you to enable or disable various call features.

Starting from the Main Menu:

1. Use the 2-way navi-key to scroll until Setup is highlighted.

2. Press the left soft key labeled Select.

3. Call Options will already be highlighted.

4. Press the left soft key labeled Select.

5. Highlight the call feature you would like to enable.

4. Press the left soft key labeled Select.

5. Press the red key to return to the Main Screen.
Adjust the Ringer Volume

The Volumes and Tones menu allows you to adjust your phone’s ringer volume and tone, and set the phone to ring or vibrate to notify you of incoming calls.

Starting from the Main Menu:

1. Use the 2-way navi-key to scroll until Setup is highlighted.

2. Press the left soft key labeled Select.

3. Use the 2-way navi-key to scroll until Volumes and Tones is highlighted.

4. Press the left soft key labeled Select.

5. Ringer Volume will be highlighted. If not, use the 2-way navi-key to scroll to it.

6. Press the left soft key, labeled Select.
7. The volume bars will increase or decrease as you press the **2-way Navi-key** up or down.

8. Press the **left** soft key, labeled **OK** when you have the desired setting.

9. Press the **right** soft key, labeled **Back** to return to the previous menu.

Press the **red** key to exit to the **Main screen**.

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**Adjust the Speaker Volume**

This feature adjusts the volume of the speaker. The phone sounds the new volume level as you adjust it.

---

Starting from the **Main Menu:**

1. Use the **2-way navi-key** to scroll until **Setup** is highlighted.

2. Press the **left** soft key labeled **Select**.
3. Use the 2-way navi-key to scroll until **Volumes and Tones** is highlighted.

4. Press the **left soft** key labeled **Select**.

5. Use the 2-way Navi-key to scroll to **Speaker Volume**.

6. Press the **left soft** key, labeled **Select**.

7. The volume bars will increase or decrease as you press the 2-way navi-key up or down.

8. Press the **left soft** key, labeled **OK** when you have the desired setting.

9. Press the **right soft** key, labeled **Back** to return to the previous menu.

Press the **red** key to exit to the main screen.
Adjust the Ring Tone
This feature adjusts the tone of the ringer. The Phone sounds the new tone as you adjust it.

Starting from the Main Menu:

1. Use the 2-way navi-key to scroll until Setup is highlighted.
2. Press the left soft key labeled Select.
3. Use the 2-way navi-key to scroll until Volumes and Tones is highlighted.
4. Press the left soft key labeled Select.
5. Use the 2-way Navi-key to scroll until Ring Tone is highlighted.
6. Press the left soft key, labeled Select.
Iridium 9555 Handset | 11 Using the Setup Menu

Setting the Call Alert Mode
This feature adjusts the alert tone. The phone sounds the new tone as you adjust it.

Starting from the Main Menu:

1. Use the 2-way navi-key to scroll until Setup is highlighted.

2. Press the left soft key labeled Select.
3. Use the 2-way navigation key to scroll until **Volumes and Tones** is highlighted.

4. Press the **left soft** key labeled **Select**.

6. Use the 2-way navigation key to scroll to **Alert Tone**.

7. Press the **left** soft key, labeled **Select**.

8. Use the 2-way navigation key to scroll to the desired tone.

9. Press the **left soft** key, labeled **Select**.

10. Press the **right** soft key, labeled **Back** to return to the previous menu.
    
    Press the **red** key to exit to the **Main screen**.
Setting the Keypad Tone
This feature selects the keypad tone. You can select to have a single tone, DTMF tones or no tones when the keypad is pressed.

Starting from the Main Menu:

1. Use the 2-way navi-key to scroll until Setup is highlighted.

2. Press the left soft key labeled Select.

3. Use the 2-way navi-key to scroll until Volumes and Tones is highlighted.

4. Press the left soft key labeled Select.

5. Use the 2-way Navi-key to scroll to keypad Tone.

6. Press the left soft key labeled Select.
7. Use the 2-way navi-key to scroll to the desired tone.

8. Press the left soft key labeled Select.

9. Press the right soft key, labeled Back to return to the previous menu.

Press the red key to exit to the main screen.

Set the Phone to Ring and/or Vibrate
This feature is ideal for situations where a ringing phone is inappropriate or in a loud environment. The vibrate function notifies you of incoming calls by discreet vibrations.

Starting from the Main Menu:

1. Use the 2-way navi-key to scroll until Setup is highlighted.

2. Press the left soft key labeled Select.
3. Use the **2-way navi-key** to scroll until **Volumes and Tones** is highlighted.

4. Press the **left soft** key labeled **Select**.

5. Use the **2-way Navi-key** to scroll to **vibrate**.

6. Press the **left soft** key, labeled **Select**.

7. Use the **2-way navi-key** to scroll to the desired vibrate option. Press the **left soft** key, labeled **Select**.

8. Press the **red** key to exit to the **main screen**.
Select the Time Zone

Your phone uses the satellite network to obtain the time and date information, however, you need to select the time zone in which you are located.

Starting from the Main Menu:

1. Use the 2-way nav-key to scroll until Setup is highlighted.
2. Press the left soft key labeled Select.
3. Use the 2-way nav-key until Time & Date is highlighted.
4. Press the left soft key labeled Select.
5. Use the 2-way nav-key until Select Time Zone is highlighted.
6. Press the left soft key labeled Select.
Select the Time Format

Starting from the Main Menu:

1. Use the 2-way navi-key to scroll until Setup is highlighted.
2. Press the left soft key labeled Select.
3. Use the 2-way navi-key until Time & Date is highlighted.
4. Press the left soft key labeled Select.

7. Use the 2-way navi-key until the required time zone is highlighted.
8. Press the left soft key labeled Select.

Press the red key to return to the main screen.
5. Use the 2-way navi-key to scroll until Time Format is highlighted.

6. Press the left soft key labeled Select.

7. Use the 2-way navi-key to scroll until the desired time format is highlighted.

8. Press the left soft key labeled Select.

Press the red key to return to the main screen.

Select the Date Format

Starting from the Main Menu:

1. Use the 2-way navi-key to scroll until Setup is highlighted.

2. Press the left soft key labeled Select.
3. Use the 2-way navi-key until **Time & Date** is highlighted.

4. Press the left soft key labeled **Select**.

5. Use the 2-way navi-key to scroll until **Date format** is highlighted.

6. Press the left soft key labeled **Select**.

7. Use the 2-way navi-key to scroll until the desired date format is highlighted.

8. Press the left soft key labeled **Select**.
Selecting the Display Language

Your phone contains 21 languages. Use this feature to select the language in which your phone displays menus and messages.

**TIP:**
If you accidentally select a language other than English and are unable to reset your phone, follow these steps:

1. Press the left soft key.
2. Scroll down 6 times.
3. Press the left soft key again.
4. Scroll down 3 times
5. Press the left soft key, the English option will be at the top.

Starting from the Main Menu:

1. Use the 2-way navi-key to scroll until Setup is highlighted.
2. Press the left soft key labeled Select.
3. Use the 2-way navi-key until Language is highlighted.
4. Press the left soft key labeled Select.
5. Use the 2-way navi-key to scroll until the required Language is highlighted.
6. Press the left soft key labeled Select to choose the Language.

Press the red key to return to the main screen.
Enable, disable or adjust the length of time the backlight stays on after a key press.

Starting from the **Main Menu:**

1. Use the **2-way navi-key** to scroll until **Setup** is highlighted. Press the **left** soft key labeled **Select**.

2. Use the **2-way navi-key** until **Backlight** is highlighted. Press the **left** soft key labeled **Select**.

3. Use the **2-way navi-key** to scroll until the required Backlight time is highlighted. Press the **left** soft key, labeled **Select**.

4. Press the **red** key to return to the **main screen**.
Setting Contrast

This feature allows you to adjust the contrast on the display screen.

Starting from the Main Menu:

1. Use the 2-way navigation key to scroll until Setup is highlighted.
2. Press the left soft key labeled Select.

3. Use the 2-way navigation key until Contrast is highlighted.
4. Press the left soft key labeled Select.

5. Use the 2-way navigation key to increase or decrease the contrast.
6. Press the left soft key, labeled Select.

Press the red key to return to the main screen.
This feature selects the function of the convenience key and the right soft key when the main screen is displayed. The default function is to display the Help screen which is useful for new users; however the function can be changed to access the Phonebook.

**Setup the Convenience Key Function**

Starting from the **Main Menu**:

1. Use the 2-way navikey to scroll until **Setup** is highlighted.

2. Press the left soft key labeled **Select**.

3. Use the 2-way navikey until **Key Setup** is highlighted.

4. Press the left soft key labeled **Select**.

5. The **Convenience Key** will be highlighted.

6. Press the left soft key labeled **Select**.
7. Use the **2-way navi-key** to scroll until the desired action is highlighted.

8. Press the **left** soft key labeled **Select**.

Press the **red** key to return to the **main screen**.

**Setup the Right Soft Key Function**

Starting from the **Main Menu:**

1. Use the **2-way navi-key** to scroll until **Setup** is highlighted.

2. Press the **left** soft key labeled **Select**.

3. Use the **2-way navi-key** until **Key Setup** is highlighted.

4. Press the **left** soft key labeled **Select**.
Set Number Entry Prefix
This feature allows you to set your preferred international access code and can automatically attach (00) or (+) to any phone number you enter

Starting from the Main Menu:

1. Use the 2-way navi-key to scroll until Setup is highlighted.
2. Press the left soft key labeled Select.

Use the 2-way navi-key until Right Soft Key is highlighted.

Press the left soft key labeled Select.

Press the red key to return to the main screen.
3. Use the **2-way navi-key** until **Number Entry** is highlighted.

**Note:** Scroll past the Key setup for the Number Entry Option.

4. Press the **left** soft key labeled **Select**.

5. Use the **2-way navi-key** to scroll until the desired action is highlighted.

6. Press the **left** soft key labeled **Select**.

Press the **red** key to return to the **main screen**.

**View Phone Information**

This feature allows you to view the technical information regarding the handsets software and hardware versions as well as the IMEI number.

**Starting from the Main Menu:**

1. Use the **2-way navi-key** to scroll until **Setup** is highlighted.

2. Press the **left** soft key labeled **Select**.
2. Use the 2-way navigation key to scroll until Phone Information is highlighted.

Note: Scroll past the Key setup for the Phone Information Option.

3. Press the left soft key labeled Select.

4. Information regarding your phone will appear on the display.

5. Press the right soft key labeled Back to return to the setup menu.

Reset Phone Options to Factory Defaults
This feature resets all settings to their original default settings.

Starting from the Main Menu:

1. Use the 2-way navigation key to scroll until Setup is highlighted.

2. Press the left soft key labeled Select.
3. Use the 2-way navigation key until Reset to defaults is highlighted.

**Note:** Scroll past the Key setup for the Reset to defaults Option.

4. Press the **left** soft key labeled **Select**.

5. Press the **left** soft key labeled **Yes**.

6. A message will appear briefly indicating the phone settings have been reset.

Press the **red** key to return to the **Main Screen**.
12 | Using the Security Menu

**Important:** Do not change the PIN/PUK/SIM settings unless you have your original settings available. Your phone and/or SIM card may be disabled if you don’t know the correct code and enter it incorrectly three times.

### Locating the Security Menu

Starting from the **main screen**:

1. **Press the left soft key labeled Menu.**

### Note:

All instructions for the Security menu will start from the **Main Menu** as shown.

2. **The Main Menu will now be displayed. Use the 2-way navi-key to scroll until Security is highlighted.**

### Note:

Scroll one down from Setup to view the Security option.

3. **Press the left soft key labeled Select.**
You will be able to perform the following functions using the Security Menu:

- Lock and unlock the phone
- Enable and disable the SIM lock
- Change PIN and block PIN codes

This feature helps prevent unwanted use of your phone.

Starting from the Main Menu:
1. Use the 2-way navi-key to scroll until Security is highlighted.

Note: Scroll one down from Setup to view the Security option.
2. Press the left soft key labeled Select.
3. The Phone Lock option will be highlighted, if not use the 2-way navi-key to scroll until it is.
4. Press the left soft key labeled Select.
5. The **Enable Phone Lock** option will be highlighted, if not use the **2-way navi-key** to scroll until it is.

6. Scroll to the desired option and press the **left** soft key labeled **Select**.

7. The **Enter PIN** screen will now appear. Using the **keypad** enter the PIN number.

8. Press the **left** soft key labeled **Select**.

**Note:** The Phone Lock feature takes effect when you turn off your handset. Each time you restart your handset you will be prompted to enter your Phone PIN, once you do so the handset will be fully operational.
Enable or Disable the SIM lock
When you activate the SIM card PIN code, your phone requests the code whenever you phone is powered on. To change this setting, you need to enter the PIN code that your service provider gave you.

Starting from the Main Menu:
1. Use the 2-way navi-key to scroll until Security is highlighted.

Note: Scroll one down from Setup to view the Security option.

2. Press the left soft key labeled Select.

3. Use the 2-way navi-key to scroll until SIM lock is highlighted.

4. Press the left soft key labeled Select.

5. Use the 2-way navi-key until the action you prefer is highlighted.
Using the Security Menu

6. The Enter PIN screen will now appear. Using the keypad enter the PIN number.

7. Press the left soft key labeled Select.

Note: The message Sim Lock disabled will briefly appear and then return to the Sim Lock menu.

Change the Phone PIN Code

This feature allows you to modify the default PIN associated with your phone.

Using the Change PIN Menu

Starting from the Main Menu:

1. Use the 2-way navi-key to scroll until Security is highlighted.

Note: Scroll one down from Setup to view the Security option.

2. Press the left soft key labeled Select.

3. Use the 2-way navi-key to scroll until Change PIN is highlighted.

4. Press the left soft key labeled Select.
5. The **Change PIN** menu will now appear. **Phone PIN** will be highlighted.

6. Press the **left soft** key labeled **Select**.

7. Enter your current PIN in the **Old PIN** field (the default PIN is 1234). Use the **2-way navi-key** to move to the next field and enter your new PIN into the **New PIN** field. Move to the **Verify PIN** field and enter the new PIN again.

8. When all fields are complete, press the **left soft** key, labeled **OK**.

9. The screen will display: **PIN Changed OK**, then will return to the Change PIN menu.
Change the SIM PIN Code
This feature allows you to modify the default PIN associated with your SIM card.

Starting from the **Main Menu:**

1. Use the **2-way navi-key** to scroll until **Security** is highlighted.

   **Note:** Scroll one down from Setup to view the Security option.

2. Press the **left** soft key labeled **Select**.

3. Use the **2-way navi-key** to scroll until **Change PIN** is highlighted.

4. Press the **left soft** key labeled **Select**.

5. Use the 2-way navi-key to scroll until **SIM PIN** is highlighted.

6. Press the **left soft** key labeled **Select**.
Enter your current PIN in the **Old PIN** field. Use the **2-way navi-key** to move to the next field and enter your new PIN into the **New PIN** field. Move to the **Verify PIN** field and enter the new PIN again.

When all fields are complete, press the **left** soft key, labeled **OK**.

The screen will display: **PIN Changed OK**, then will return to the Change PIN menu.
Change the SIM Card PIN2 Code
Your SIM card PIN2 code is used to access fixed
dialing settings. This four- to eight-digit code is
issued to you when you subscribe to the feature.

Starting from the Main Menu:

1. Use the 2-way navi-key to scroll until Security is highlighted.

   Note: Scroll one down from Setup to view the Security option.

2. Press the left soft key labeled Select.

3. Use the 2-way navi-key to scroll until Change PIN is highlighted.

4. Press the left soft key labeled Select.

5. Use the 2-way navi-key to scroll until SIM PIN 2 is highlighted.

6. Press the left soft key labeled Select.
7. Enter your current 4-digit PIN in the **Old PIN** field. Use the **2-way navi-key** to move to the next field and enter your new PIN into the **New PIN** field. Move to the **Verify PIN** field and enter the new PIN again.

8. When all fields are complete, press the **left** soft key, labeled **OK**.

9. The screen will display: **PIN Changed OK**, then will return to the Change PIN menu.
Call Barring PIN
If your PIN code is entered incorrectly three times in a row, Blocked appears in the display screen and your SIM card will be locked. You must enter a Personal Unblocking Key (PUK) to restore the SIM to service which is obtained from your service provider.

To unblock the PIN code, start from the Main Menu:

1. Use the 2-way navi-key to scroll until Security is highlighted.

Note: Scroll one down from Setup to view the Security option.

2. Press the left soft key labeled Select.

3. Use the 2-way navi-key to scroll until Change PIN is highlighted.

4. Press the left soft key labeled Select.

5. Use the 2-way navi-key to scroll until Call barring PIN is highlighted.

6. Press the left soft key labeled Select.
7. Enter your the 4-digit PIN code provided by your service provider in the Old PIN field. Use the 2-way navkey to move to the next field and enter your new PIN into the New PIN field. Move to the Verify PIN field and enter the new PIN again.

8. When all fields are complete, press the left soft key, labeled OK.

9. The screen will display: PIN Changed OK, then will return to the main Change PIN menu.
## 13 Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone won’t power on</td>
<td>- Did you press and hold the power button for a minimum of 3 seconds to turn the phone’s power on?</td>
</tr>
<tr>
<td></td>
<td>- Check the battery. Is it charged, properly fitted, and are the contacts clean and dry?</td>
</tr>
<tr>
<td>You can’t make calls</td>
<td>- Check the antenna. Is it fully extended and correctly angled? Do you have a clear unobstructed view of the sky?</td>
</tr>
<tr>
<td></td>
<td>- Did you enter the number in international format? All calls made from the Iridium satellite system must be in international format. See page 4.10.</td>
</tr>
<tr>
<td></td>
<td>- Check the signal strength indicator. If the signal is weak, ensure that you have a clear line of sight to the sky and there are no buildings, trees, etc. around.</td>
</tr>
<tr>
<td></td>
<td>- Is Restricted displayed? Check the Call Barring setting.</td>
</tr>
<tr>
<td></td>
<td>- Has a new SIM card been inserted? Check that no new restrictions have been imposed.</td>
</tr>
<tr>
<td></td>
<td>- Check to see if your fixed dialing list is enabled. If so, you can only make calls to numbers or prefixes that are on the list.</td>
</tr>
</tbody>
</table>

continued on next page
<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>You can’t receive calls</td>
<td>• Check to see that your phone is powered on.</td>
</tr>
<tr>
<td></td>
<td>• Check the antenna. Is it fully extended and correctly angled? Do you have a clear unobstructed view of the sky?</td>
</tr>
<tr>
<td></td>
<td>• Check the signal strength indicator. If the signal is weak, ensure that you have a clear line of sight to the sky and there are no buildings, trees, etc. around.</td>
</tr>
<tr>
<td></td>
<td>• Check the Call Forwarding and Call Barring settings.</td>
</tr>
<tr>
<td></td>
<td>• Check the Ringer setting. If it is off, there is no audible ringer.</td>
</tr>
<tr>
<td></td>
<td>• Check to see if your fixed dialing list is enabled.</td>
</tr>
<tr>
<td>You can’t make international calls</td>
<td>Have you included the relevant codes? Enter 00 or + followed by the appropriate country code and the phone number.</td>
</tr>
<tr>
<td>Your phone will not unlock</td>
<td>• Have you inserted a new SIM card? Enter the new PIN code.</td>
</tr>
<tr>
<td></td>
<td>• Enter the default phone unlock code – 1234</td>
</tr>
<tr>
<td></td>
<td>• Have you forgotten the unlock code?</td>
</tr>
<tr>
<td>Your PIN is blocked</td>
<td>Enter the PIN unblocking code or contact your service provider. See <strong>Call barring PIN</strong> on page 12.11 for additional information.</td>
</tr>
<tr>
<td>Your PIN2 is blocked</td>
<td>Enter the PIN2 unblocking code or contact your service provider. See <strong>Call barring PIN</strong> on page 12.11 for additional information.</td>
</tr>
<tr>
<td>Problem</td>
<td>Solution</td>
</tr>
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</tr>
</tbody>
</table>
| Your SIM card will not work | • Is the SIM card inserted the correct way?  
• Is the card visibly damaged or scratched? Return the card to your service provider.  
• Check the SIM and card contacts. If they are dirty, clean them with an antistatic cloth. |
| You can’t cancel Call Forwarding or Call Barring | Wait until you are in an area with good network coverage and try again. |
| The message indicator is flashing | There is not enough memory available to store another message. Use the messages menu to delete one or more messages. |
| The battery won’t charge | • Check the charger. Is it properly connected? Are its contacts clean and dry?  
• Check the battery contacts. Are they clean and dry?  
• Check the battery temperature. If it is warm, let it cool before charging.  
• Is it an old battery? Battery performance declines after several years of use. Replace the battery.  
• Make sure you have an Iridium approved battery installed. If you see Invalid Batt on the display, you will not be able to charge this battery. |

continued on the next page
<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The battery drains faster than normal</td>
<td>• Are you in an area of variable coverage? This uses extra battery power.</td>
</tr>
<tr>
<td></td>
<td>• Is your antenna fully extended and correctly angled? Do you have a clear unobstructed view of the sky? This helps use less battery power.</td>
</tr>
<tr>
<td></td>
<td>• Is it a new battery? A new battery needs two to three charge/discharge cycles to attain normal performance.</td>
</tr>
<tr>
<td></td>
<td>• Is it an old battery? Battery performance declines after several years of use. Replace the battery.</td>
</tr>
<tr>
<td></td>
<td>• Is it a battery that hasn’t been completely discharged? Allow the battery to fully discharge (until the phone turns itself off) and then charge the battery overnight.</td>
</tr>
<tr>
<td></td>
<td>• Are you using your phone in extreme temperatures? At extreme hot or cold temperatures, battery performance is significantly reduced.</td>
</tr>
<tr>
<td>You find your phone becoming warm during use</td>
<td>You may notice this during long calls or during charging. The heat is produced by the electronic components within your phone and is quite normal.</td>
</tr>
<tr>
<td>Phone is not responding to user controls</td>
<td>Remove the battery from the phone and then reattach it to cycle power and reset.</td>
</tr>
<tr>
<td>including the power keys</td>
<td></td>
</tr>
<tr>
<td>Problem</td>
<td>Solution</td>
</tr>
<tr>
<td>---------</td>
<td>----------</td>
</tr>
<tr>
<td>Your SIM card is inserted in the phone but the display says:</td>
<td><strong>Check Card or Insert Card</strong>&lt;br&gt;Check that the SIM card has been inserted correctly. The contacts of the SIM card may be dirty. Turn the phone off, remove the SIM card and rub the contacts with a clean cloth. Replace the card in the phone.</td>
</tr>
<tr>
<td>Blocked</td>
<td>Enter the PIN unblocking key or contact your service provider. See Call barring PIN on page 12.11 for additional information.</td>
</tr>
<tr>
<td>Your phone is displaying an unknown foreign language and you would like to restore it to its original setting.</td>
<td>• Power on the phone&lt;br&gt;• Press left soft key for menu&lt;br&gt;• Press down 6 times for Setup, then left soft key for Select&lt;br&gt;• Press down 3 times for Languages, then left soft key for Select&lt;br&gt;• Press left soft key for Select</td>
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Manufactured under one or more of the following U.S. patents:

4121218  4616314  4741034  D306594  5083304  D337332  D354062  D368696
4138681  4617520  4742562  4912602  D324024  5230007  5384825  5510693
4193036  D286778  D295627  4918732  D324388  5230093  D356084  5511235
4254382  4626309  4746242  4922178  5095503  5233633  5402447  D369162
4302845  4628529  D295973  4945570  D325028  5235492  5406146  5513078
4312074  4629829  D295975  4954796  D325583  5237257  D356652  D369359
4327319  4630304  4751737  4959851  5109536  5239127  D357224  5519303
4329666  4630305  D296187  4963843  5113436  5241548  5407941  D374278
4369516  4633141  4761621  4963843  5113436  5241548  5407941  D374278
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15 | Declaration of Conformity

EC Directive
Declaration of Conformity

This is to certify that the following equipment complies with all relevant Essential Health and Safety Requirements of the Radio and Telecommunications Terminal Equipment Directive 1999/5/EC and the Low Voltage Directive 73/23/EC as amended by 93/68/EC.

<table>
<thead>
<tr>
<th>Equipment description</th>
<th>Iridium 9555 Satellite Handset</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manufacturer</td>
<td>Iridium Satellite LLC, 8440 South River Parkway, Tempe, AZ 85284 USA</td>
</tr>
</tbody>
</table>

The following harmonised standards were applied to the design of the handset:

<table>
<thead>
<tr>
<th>Standard</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>EN60950-1:2006</td>
<td>Information technology equipment – Safety – Part 1: General requirements</td>
</tr>
<tr>
<td>EN301 489-01 V1.6.1 (2005-09)</td>
<td>Electromagnetic Compatibility (EMC) standard for radio equipment and services</td>
</tr>
<tr>
<td>ETSI EN50360:2001</td>
<td>Product standard to demonstrate the compliance of mobile phones with the basic restrictions related to human exposure to electromagnetic fields (300MHz to 3GHz)</td>
</tr>
<tr>
<td>ETSI EN 301 441 V 1.1.1 05/2000</td>
<td>Satellite Earth Stations nod Systems (SES); Harmonised EN for Mobile Earth Stations (MESs)</td>
</tr>
</tbody>
</table>

The tests were conducted by TRL Compliance Services Ltd, Moss View, Nipe Lane, Up Holland, West Lancashire, WN89PY, UK except for the SAR report which was prepared by EMC Technologies Pty Ltd, ABN 82 057 105 549, 57 Assembly Drive, Tullamarine, Victoria, Australia 3043.

Accreditation references:

TRL - UKAS 0728 and BSI FS 21805
EMC Technologies - NATA 5292

A "technical file" is retained by Iridium Satellite LLC. Related test reports are available upon request directly from Iridium Satellite, LLC.

The 9555 handset is declared conformant only if it is used with the Iridium accessories and antenna approved for the 9555 model and if the handset is used as described in the 9555 User Guide.

<table>
<thead>
<tr>
<th>Name</th>
<th>David Schoen</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
<td>October 8, 2008</td>
</tr>
</tbody>
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